

SUNNYSIDE VALLEY IRRIGATION DISTRICT

PHONE WATER ORDERING SYSTEM

Water orders must be placed by the day preceding the delivery day.

Choose the number within your toll-free calling area.

877-2122	854-1540	837-2223	837-8611
837-3115	882-4343	588-5521	837-5040

FOR ACCOUNT INFORMATION:

- ◆ For account information, PRESS 1 and enter the parcel number.

FOR A WATER REQUEST:

- ◆ For a water request, PRESS 2, for SVID, PRESS 1, and enter YOUR 7-digit phone number.

IF YOUR NUMBER IS NOT ON FILE OR IS INCORRECTLY ENTERED:

- ◆ To re-enter your phone number, PRESS 1
- ◆ To speak with an operator, PRESS 0.

During business hours a receptionist is available. After hours, you will need to leave a message.

FOR WATER ON OR A CHANGE:

- ◆ To turn water on, PRESS 1
- ◆ To change a water delivery, PRESS 2

LANDOWNERS WITH SINGLE DELIVERY:

- ◆ To order points PRESS 1, cfs PRESS 2, gpm PRESS 3. Enter amount and PRESS #.
- ◆ For next delivery date PRESS 1. For a specific delivery date PRESS 2 and enter date in 4-digit month/date format and PRESS #. (Example - June 3rd is 0603)
- ◆ To confirm, PRESS 1 and the response will be "REQUEST ACCEPTED" or to cancel and start over, PRESS 2. *Your order must confirm or it did not process.*

LANDOWNERS WITH MULTIPLE DELIVERIES:

- ◆ For a list of lateral/deliveries PRESS *. If you know your lateral/delivery number, enter the number.
- ◆ To order points PRESS 1, cfs PRESS 2, gpm PRESS 3. Enter amount and PRESS #.
- ◆ For next delivery date PRESS 1. For a specific delivery date PRESS 2 and enter date in 4-digit month/date format and PRESS #. (Example - June 3 is 0603)
- ◆ To confirm, PRESS 1 and the response will be "REQUEST ACCEPTED" or to cancel and start over, PRESS 2. *Your order must confirm or it did not process.*

FOR WATER OFF

- ◆ To turn water off, PRESS 3
- ◆ To turn off all lateral/deliveries PRESS 1, for a specific lateral/delivery PRESS 2. For a list of lateral/deliveries PRESS *. If you know your lateral/delivery number, enter the number.
- ◆ For next delivery date, PRESS 1. For a specific delivery date PRESS 2 and enter date in 4-digit month/date format and PRESS #. (Example - June 3 is 0603)
- ◆ To confirm, PRESS 1 and the response will be "REQUEST ACCEPTED" or to cancel and start over, PRESS 2. *Your order must confirm or it did not process.*

ADDITIONAL SERVICES:

- ◆ To enter another lateral/delivery for the same type of water service PRESS 1, for a different type of request PRESS 2, or to return to the main menu PRESS 9. If you are finished, hang up.

If you have any questions or difficulties when ordering, please call the office at 837-6980 during business hours.

FOR AN EMERGENCY:

- ◆ For an emergency, PRESS 3 and PRESS 1 for SVID.

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 837-3115 882-4343 588-5521 837-5040

