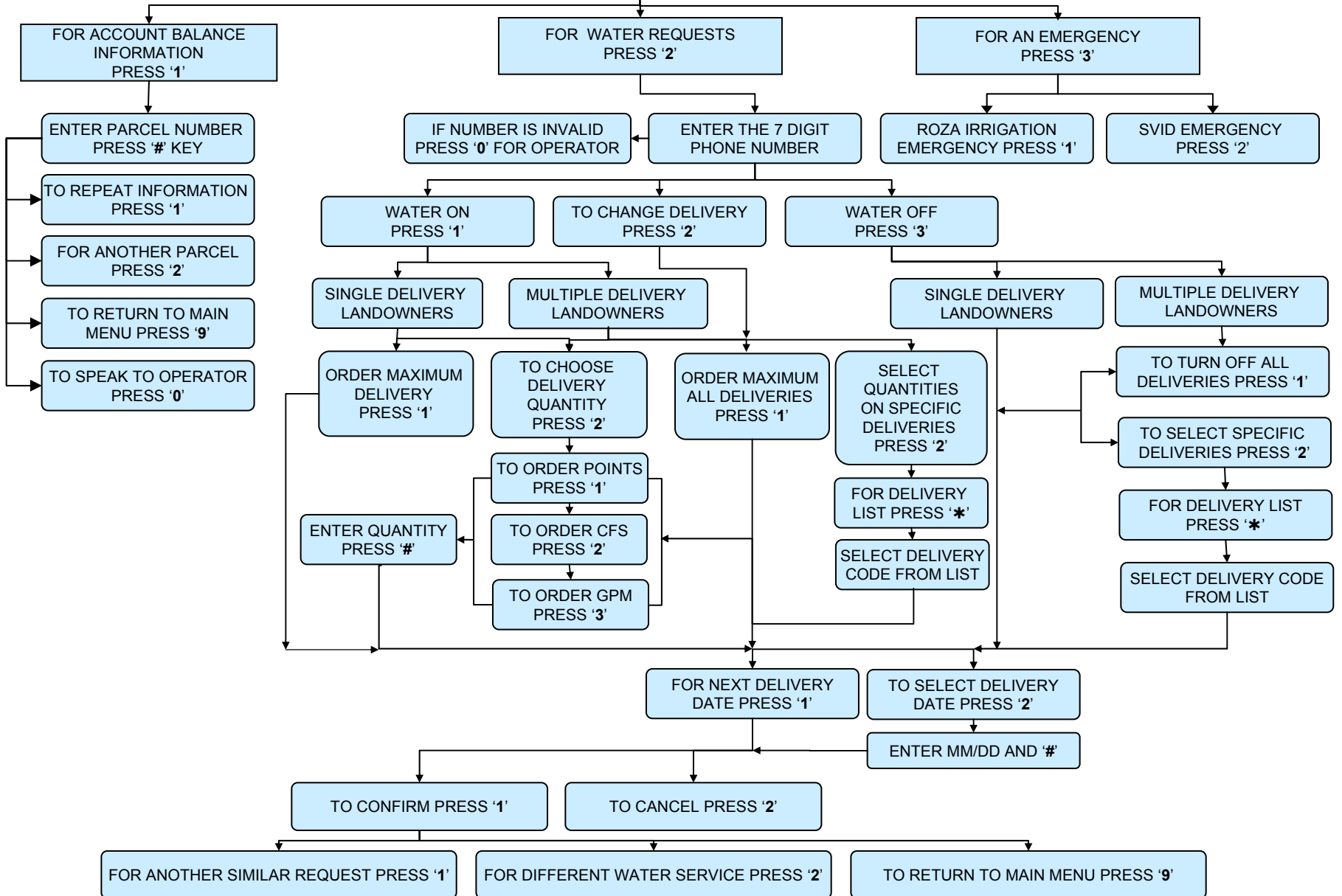


ROZA & SUNNYSIDE VALLEY IRRIGATION DISTRICTS WATER ORDERING SYSTEM

CALL: 877-2122 854-1540 837-2223 837-8611
837-3115 882-4343 588-5521 837-5040



SUNNYSIDE VALLEY IRRIGATION DISTRICT

WATER ORDERING SYSTEM - This system is available through an automated voice response, with the use of a touch-tone phone, which incorporates water ordering, account information, and emergency reporting.

All water orders will be referenced by your phone number. If we have an incorrect number or you wish to use an alternate number, just call us and the change will be made.

Water orders for the next delivery day must be placed on the preceding day.

Choose the number within your toll-free calling area.

877-2122

854-1540

837-2223

837-8611

837-3115

882-4343

588-5521

837-5040

SERVICES AVAILABLE:

- ◆ For account information, PRESS 1 and enter the parcel number.
- ◆ For a water request, PRESS 2 and enter the 7-digit phone number.
- ◆ To report an emergency, PRESS 3.

IF YOUR NUMBER IS NOT ON FILE OR IS INCORRECT:

- ◆ To re-enter your phone number, PRESS 1
- ◆ To speak with an operator, PRESS 0. Note: Use the "0" option at this point to leave a message and phone number or to reach a receptionist during business hours.

IF YOU HAVE CHOSEN A WATER REQUEST:

- ◆ To turn water on, PRESS 1
- ◆ To change water delivery, PRESS 2
- ◆ To turn water off, PRESS 3

FOR SINGLE DELIVERY LANDOWNERS - IF YOU HAVE CHOSEN "WATER ON" OPTION:

- ◆ For max delivery, PRESS 1
- ◆ To choose the quantity, PRESS 2. To order points PRESS 1, to order cfs PRESS 2, to order by gpm PRESS 3. Enter the quantity, PRESS # key.
- ◆ For next regular delivery date, PRESS 1, for specific delivery date PRESS 2. Enter desired delivery date in 4-digit month and date format, PRESS # key. (Example - June 3 is 0603)

FOR LANDOWNERS WITH MULTIPLE DELIVERIES- IF YOU HAVE CHOSEN "WATER ON" OPTION:

- ◆ For max delivery on all lateral/deliveries, PRESS 1. For next regular delivery date, PRESS 1, for specific delivery date PRESS 2. Enter desired delivery date in month and date format, followed by the pound key. (Example - June 3 is 0603)
- ◆ To select quantity on specific lateral/deliveries, PRESS 2. PRESS * (star) for list of lateral/deliveries. If you know your 1-digit lateral/delivery number, enter the number. For max delivery on that lateral/delivery, PRESS 1. To choose the quantity, PRESS 2. To order points PRESS 1, to order cfs PRESS 2, to order by gpm PRESS 3. Enter the quantity, PRESS # key. For the next regular delivery date, PRESS 1, for a specific delivery date PRESS 2. Enter the desired delivery date in 4-digit month and date format, PRESS # key. (Example - June 3 is 0603)

IF YOU HAVE CHOSEN "WATER OFF" YOU WILL HEAR:

- ◆ To turn off all lateral/deliveries PRESS 1, to select specific lateral/deliveries, PRESS 2. For a list of lateral/deliveries, PRESS * (star). If you know your 1-digit lateral/delivery number, enter the number. For the next delivery date, PRESS 1; for a specific delivery date PRESS 2. Enter the desired delivery date in 4-digit month and date format, PRESS # key. (Example - June 3 is 0603)

YOU MUST CONFIRM YOUR ORDER:

- ◆ To confirm, PRESS 1 or to Cancel and start over, PRESS 2. When you PRESS 1 your order has been confirmed and the response is "REQUEST ACCEPTED". **You must confirm your order or your order will not be processed.**

ADDITIONAL SERVICES:

- ◆ To enter another lateral/delivery for the same type of water service (i.e. on or off), PRESS 1, for a different water service request, PRESS 2, to return to the main menu, PRESS 9; if you are finished, please hang up.

The automated voice response will process the orders and transfer them to the outlying shops early each morning. If you have any questions or difficulties when ordering, please call the office at 837-6980 during business hours.