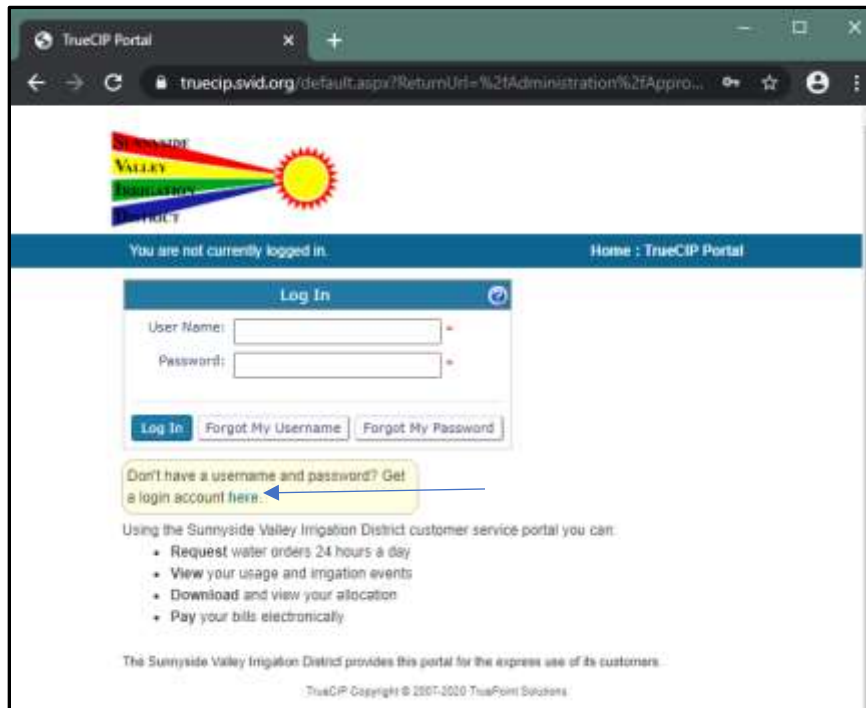


TRUECIP CREATING CUSTOMER ACCOUNTS

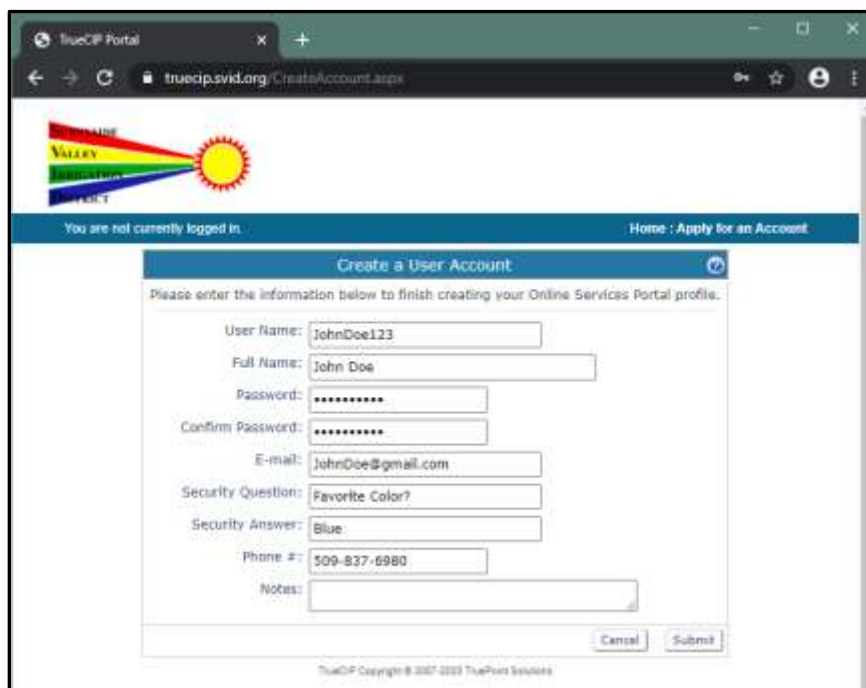
Open Portal at <https://truecip.svid.org>

To create a new account, click on Here.



The screenshot shows the TrueCIP Portal login page. At the top, there is a logo for Sunnyside Valley Irrigation District. Below the logo, a blue banner reads "You are not currently logged in." and "Home : TrueCIP Portal". The main content area features a "Log In" form with fields for "User Name:" and "Password:". Below the form are buttons for "Log In", "Forgot My Username", and "Forgot My Password". A yellow callout box with a blue arrow points to the "Forgot My Username" button, containing the text: "Don't have a username and password? Get a login account here..". Below the callout, a paragraph states: "Using the Sunnyside Valley Irrigation District customer service portal you can:" followed by a bulleted list: "Request water orders 24 hours a day", "View your usage and irrigation events", "Download and view your allocation", and "Pay your bills electronically". At the bottom, a small text line reads: "The Sunnyside Valley Irrigation District provides this portal for the express use of its customers." and a copyright notice: "TrueCIP Copyright © 2007-2010 TruePoint Solutions."

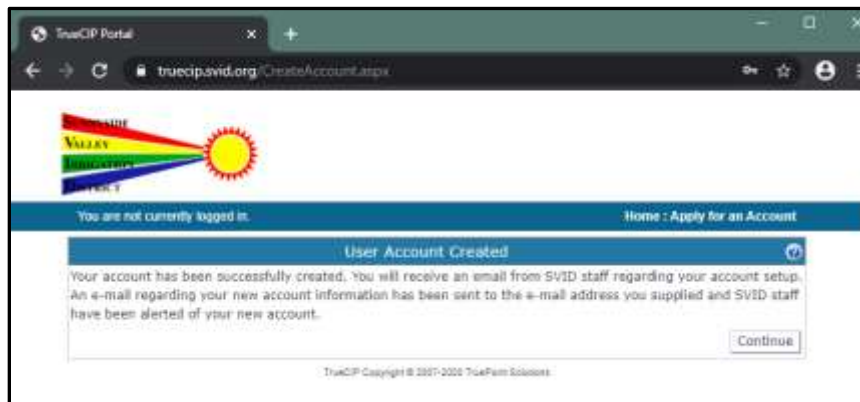
Customer fills out their information and clicks Submit.



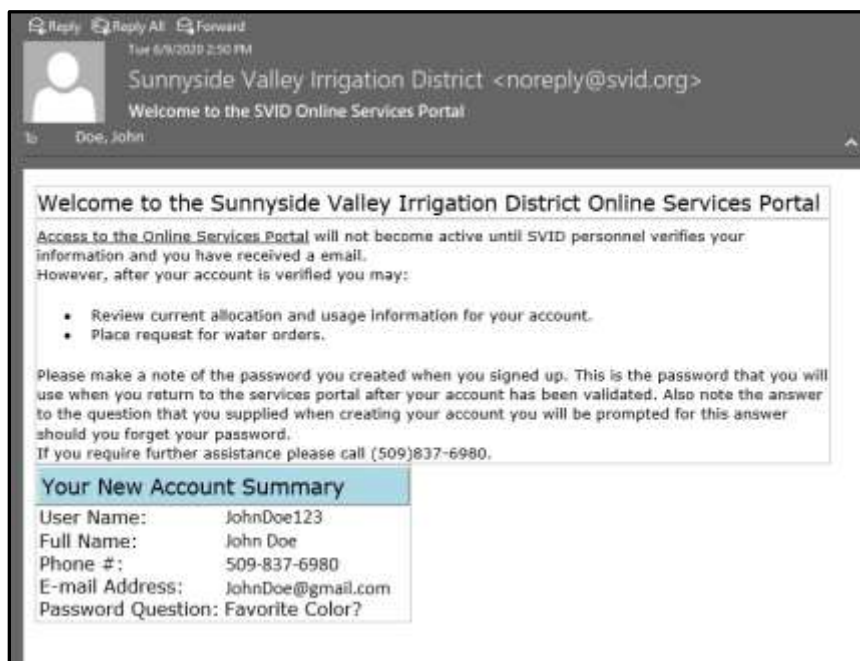
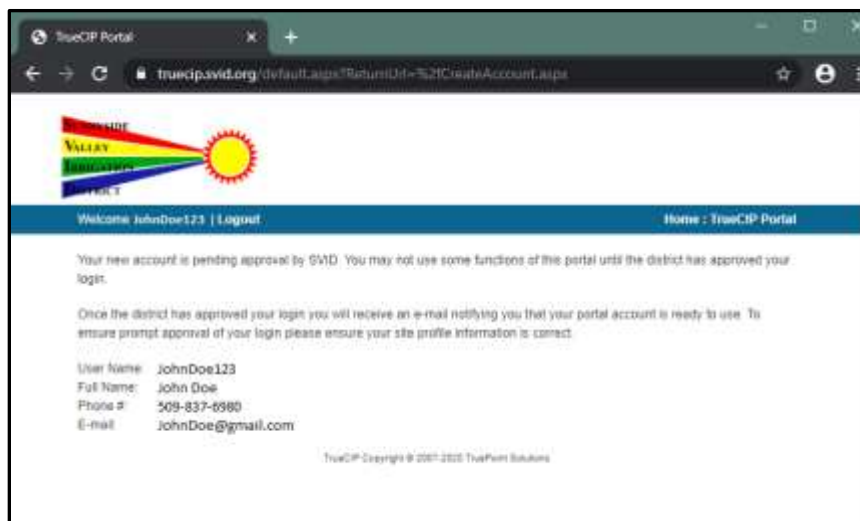
The screenshot shows the TrueCIP Portal "Create a User Account" page. At the top, there is a logo for Sunnyside Valley Irrigation District. Below the logo, a blue banner reads "You are not currently logged in." and "Home : Apply for an Account". The main content area features a "Create a User Account" form with the instruction: "Please enter the information below to finish creating your Online Services Portal profile." The form fields are: "User Name:" (JohnDoe123), "Full Name:" (John Doe), "Password:" (masked with asterisks), "Confirm Password:" (masked with asterisks), "E-mail:" (JohnDoe@gmail.com), "Security Question:" (Favorite Color?), "Security Answer:" (Blue), "Phone #:" (509-837-6980), and "Notes:" (empty text area). At the bottom right of the form are "Cancel" and "Submit" buttons. A small text line at the bottom reads: "TrueCIP Copyright © 2007-2010 TruePoint Solutions."

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Confirmation message will open. Click Continue.

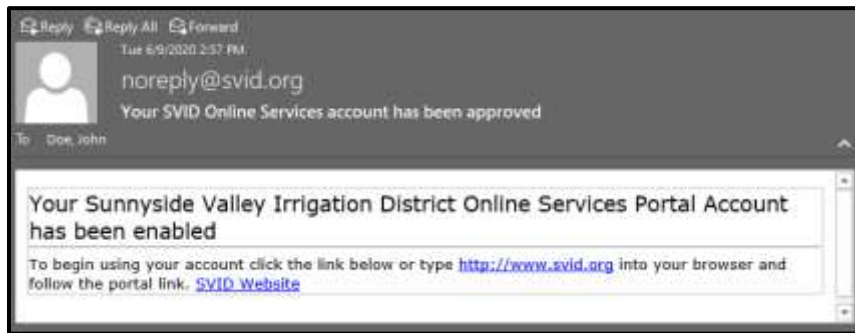


Customer will receive this notice and email.



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Customer will receive this email once customer service has approved the new account.



This process is only done to initially set up the customer account. Once account is established, customer only needs to log into their account.